

ISOC AMS Chapter Portal - Issues and Enhancements

Project Start: 1/3/09
Go Live: 17/11/09

Product: ISOC Chapter Portal
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Document Last Updated:

ID	Opened Date	Area	Description of Issue	Raised By	Status	Notes / Current Status	Closed Date
1	20-11-09	Membership	I discovered the majority of our members have expiration date in 2011. Can you explain why ?	Rudi Vansnick	In Progress	The expiration dates coming from Q were somewhat arbitrary. If you have the "real" dates for more of your members we can look into a bulk-update for you.	
2	20-11-09	Membership	It would be quite easy and very helpful to have the total number of members as it was available in the previous membership system, in order to quickly see status of membership in the chapter.	Rudi Vansnick	In Progress	Understood and we will provide this for the next portal version. In the focus on providing useful (and perhaps complex) functionality, it appears we overlooke this simple but useful feature.	
3	20-11-09	Membership	It looks not possible to change a business address into a private address.	Rudi Vansnick	Closed	That is true. It would require re-entering the address under the other heading and saving the record.	
4	20-11-09	Useability	When clicking on cancel in any of the modules, you get send back to the chapter roster	Rudi Vansnick	In Progress	We felt that the Roster would be the "real" home page for most officers using the portal. We can discuss other UI flows anytime.	
5	20-11-09	Technical	the system as a whole is too slow	Veni Markovski	Open	We are looking into the performance issues reported by several officers.	
6	20-11-09	Review Applicants	When I go to "Review Applicants", and select one, approve him/her, then the page, instead of going back to the others, goes to the "Member Roster", which means I have to go back to "chapter membership approval", and do it again.	Veni Markovski	In Progress	I think the intention was to use the checkboxes to select more than one person per operation and do the approval "in bulk." That is the main reason it returns to Roster instead of staying on the Review Applicants page. If this functionality is unpopular, we can change the behaviour.	
7	20-11-09	Membership	There was a member with email lamsuceed@yahoo.com which is clearly spam; isn't there a way to check for legitimate users, before they are having their data in the database, in other words, when someone applies to join a chapter, can he/she get a confirmation email first?	Veni Markovski	In Progress	We can look into this for the next (open-source) version of the portal. This would require some more careful work on the back end as well as on the portal tend. I will add this to the Enhancement list as well.	
8	20-11-09	Membership	I see people in the "aptify e-Business", like Miguel Azevedo who is clearly not a Bulgarian, lives in the UK, but is listed as a member?	Veni Markovski	Closed	You can view his member profile, and if you feel he is not "genuine," you can terminate his membership by setting an End Date earlier than today's date. He will immediately disappear from your chapter roster, and your chapter will not show up when he/she logs in. You can also communicate with this member either via the portal or outside of it. to see if it is genuine. If you have doubts, you can also contact us about the issue.	
9	20-11-09	Membership	here are people in the database, who I have deleted myself long time ago, e.g. ID 975, who died four years ago.	Veni Markovski	Closed	There are some records coming from Q that are very old and inaccurate; out apologies for this one as it involved a deceased member. As above, you can end their membership (this is the only form of delete in the portal) by changing the End Date record.	
10	20-11-09	Review Applicants	In the last five minutes, while writing this, I have been waiting for the "chapter membership approval" to deny two fake members (test@test.org, and joshua ajao), but this has not happened yet.	Veni Markovski	Open	The behaviour should have been to remove them from your chapter Review Applicant list. We will look into this issue.	
11	20-11-09		In the member address page, members are listed alphabetically under first name; in the member roster, though, they are listed alphabetically by last name. Not very useful. Better be consistent.	Veni Markovski	Open	By member address page, do you mean the Report? Please let me know about this.	
12	20-11-09	Membership Renewals	There are many members who have "expired" more than 60 days ago. I can't go and select them all - there's no such field. I have to go and select them one by one. Not very convenient. Plus, I don't know why they would be expired, if they are all free members. Plus there's no value for their membership fee (should be 0)	Veni Markovski	In Progress	This was overlooked functionality. Select All and Deslect All are provided elsewhere in the portal (such as the Roster), but not for Process Renewals. We will rectify this in the next version of the portal. Also, we will be rolling out "automation" (scheduling of automatic zero-dollar renewals, for example) once we have confirmed the manual processes work for most officers.	
13	21-11-09	Technical	The web site is not accessible over IPv6. In this day and age, there is no excuse for that, especially for ISOC. If there was "one" specification that the web site should have, it would have been that it needed to be accessible on IPv6.	Olivier Crepin-Leblond	In Progress	Point well taken, and not making excuses! We simply could not get this configured and supported by our hosting group in time for go-live. This should be up and running by end of next week.	

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